



StarSystem™

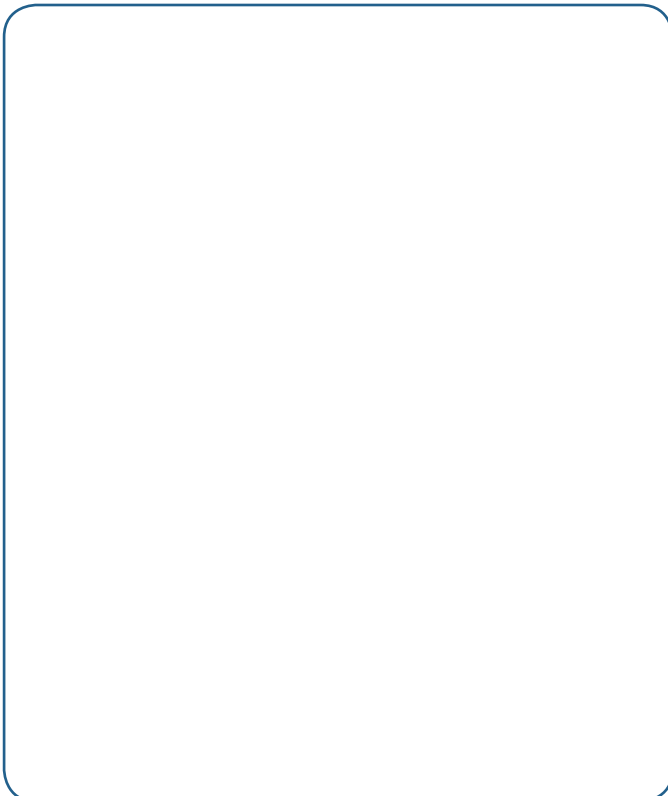
StarSystem Features and Benefits

Since our founding in 2005, we've learned a great deal about VoIP telephone systems. We have achieved 100% uptime since 2011. Using several patented technologies, we overcome the quality and reliability issues that often affect other VoIP systems. The result is an award-winning VoIP telephone system and service with a unique set of features.

| Star2Star Feature | Benefit |
|---|--|
| End-to-End Integrated Solution from a single vendor | We supply the phones and related equipment as well as the telephone service and maintenance. Everything is designed to work together, and our around-the-clock system monitoring makes sure that it does. |
| Blended Architecture™ | Our exclusive technology combines the best aspects of cloud-based and on-premise systems. |
| Quality sound over standard Internet connections | The StarBox Cloud Connection Manager manages the traffic flow between your Star2Star phone system and Internet connection to provide the highest possible call quality with no delay, echo, or distortion. No expensive conditioned circuits are needed. |
| Find-Me/Follow-Me Call Forwarding | Never miss a call again. Incoming calls can ring your home, office and cell phones, either one at a time or all at once. |
| Best-In-Class Multi-location Operation | All of your company's phones - at the main office, satellite offices, home office workers, and even mobile phones - appear and operate as a single, unified system. Everyone is reachable by dialing their extension number, no matter where they happen to be. Call transfers, ring groups, call queues, automated attendants, and shared operator features operate across all locations. |
| Unlimited Conference Calling | Set up "Meet Me" Conference Rooms for quick, easy, and secure conference calls for up to 150 users. Talk as long as you like - there's no per-minute charge. |
| Multi-Layer Automated Attendant | You can quickly create multi-level automated attendant menus which allow callers to choose from any number of destinations or locations. |
| Extension User Rights | Extensions can be individually configured to allow or restrict certain activities such as outbound calling, international calling or directory assistance. |
| Unlimited Free Voice Mail | Store as many voice mail messages as you like, for as long as you like. |
| Web Based User Administration | Users can easily set up their own speed dial, call forwarding, find-me/follow-me and voice mail options from any web browser. |
| Paging and Group Paging | Page to individual extensions, groups of extensions, or overhead speakers. |
| Voice Mail Groups | Easily create and broadcast recorded messages to voice mail groups like Sales, Service, Accounting, etc. |
| Line Pooling Between Locations | Use excess line capacity from one location to cover excess demand at another location. |
| Line Bursting | If all your lines are in use and you get another incoming call, we can add an extra line "on the fly" so you'll never miss a call. Subscribe to only as many lines as you need for normal business operations, without having to pay for excess capacity that you only need a few days a year. |
| Reduced TCO | Our monthly rates include all the extras that our competitors charge for - like conferencing, voicemail, ring groups, automated attendants and more. |
| Ring Groups Work Across Locations | Ring groups can include users in multiple locations, including remote and home offices. |
| Keep Your Old Telephone Numbers | We can port your existing number(s) to your new Star2Star phone system and we can also provide additional new numbers in almost any area code. |

| Star2Star Feature | Benefit |
|--------------------------------------|--|
| Flexible Call Routing | Route incoming calls to specific extensions, menus, ring groups, queues or conference calls. Each department can have its own phone number. |
| Call Transfer | Transfer calls to other extensions, ring groups or voice mail at any location. Even to cell phones. |
| Call Parking, Intercom and Paging | Allows a user to park an incoming call and then intercom or page multiple phones to announce the call for pickup. This is especially helpful for small offices used to working with a "square key" system. |
| Voicemail to Email/Unified Messaging | Voice messages can be delivered to your email address as an attachment, with a reminder notification sent to your cell phone. |
| End-to-End QoS Management | Prioritization of voice on the data network eliminates jitter, echo, and latency. |
| Quiet, Low-Power, Reliable operation | The StarBox Cloud Connection Manager is a 100% solid state platform with no moving parts. We will replace any broken component, including phones, within 24 hours. |
| Low International Rates | Our International rates are highly competitive. For example, calls to the UK, France, and Germany are as low as \$.04 per minute. |
| Time Based Call Routing | Define a different set of open/closed hours for each day of the week. Combine this feature with incoming call routing for unique daytime and after-hours activities. |
| Analog Device Support | Connect your legacy analog phones, overhead paging system, cordless phones or door phones to your Star2Star system. |
| Customized On-Hold Music & Messages | Customize your on-hold music and prompts with downloaded music, professionally recorded prompts, or your own custom messages or music. |
| Soft Phone Extensions | Soft Phone extensions for laptops and personal computers provide users with mobility and flexibility. |
| Home Office Extensions | Support remote telecommuter or "road warrior" extensions over home DSL or Cable connections. |
| Microsoft Outlook® Integration | Click-to-dial phone numbers from your Outlook Contacts directory. |

Your Local Star2Star Dealer:



Our StarBox Cloud Connection Manager
appliance comes in three sizes.

One of them is just right for your business.